

Financial Guidelines

Now that your physician has scheduled you for surgery, you may be wondering what it is going to cost. There are many factors that affect personal financial responsibility for your care. Our goal at Nebraska Orthopaedic Hospital is to keep you fully informed on what you can expect.

The Process

Prior to your surgery, you will be contacted by our pre-admission staff. In addition to information about your general health, they will collect insurance data to pre-approve your surgery. When you arrive for surgery, you may be asked to pay any co-payment or deductible. After you leave the hospital, a bill will be generated and sent to your insurance company. After we have received payment (30-60 days) you will receive a letter asking for the remaining portion for which you are responsible.

Who is Involved

In addition to the hospital, you will receive a separate bill from your surgeon. You may also receive a bill for anesthesia, radiology, internal/family medicine and/or pathology services. These bills reflect the professional services provided by these physicians during your stay at Nebraska Orthopaedic Hospital.

At Nebraska Orthopaedic Hospital, we participate with most major insurance plans. We accept assignment, which means we will get paid directly by your insurance company and work with them to resolve issues with the payment for your care.

I Don't Have Insurance

We recognize that not all patients have insurance or other health care benefits. If you are concerned please contact our Financial Counselor at 402-637-0611. We will be happy to work with you to explore options for the payment of your care.

Hospital Payment Options

Nebraska Orthopaedic Hospital offers options with regard to payment. In addition to structured payment plans, we offer a 10% discount if your total balance is paid within 14 days of receipt. If you need more time because of personal financial needs or the amount due, please contact our Financial Counselor at 402-637-0611.

Financial Assistance

We offer financial assistance to those who qualify. Qualification is based on a comparison of your household income and federal standards. If you wish to apply for assistance, please contact our Financial Counselor at 402-637-0611.

Can I Get an Estimate?

It is not always possible for us to provide you with an exact price for your visit. We will provide you with an estimate for planning purposes. Occasionally though, additional services or supplies may be required by your surgeon or consulting physician as part of your care. These may influence what the final price or your responsibility. To request an estimate, please contact our Financial Counselor at 402-637-0611.

The Bottom Line

If you have questions at any time before, during or after your visit please contact our Financial Counselor at 402-637-0611 or at access@neorthohospital.com

